

SOFTWARE DEVELOPER

Issaguah, WA, 98027

🛘 🕻 (+1) 425-281-9256 | 🔀 milesbgriffith@gmail.com | 🐔 mbgriffi.ddns.net | 🖸 CrypticWaffles | 🛅 mbgriffi

Summary_

Software Developer with an Associate's Degree in Software Development and currently pursuing a Bachelor's in the field. Strong foundational knowledge in programming concepts, software engineering principles, and development methodologies gained through academic coursework. Seeking opportunities to gain hands-on experience, collaborate on projects, and grow as a developer in a professional environment.

Skills

Programming Languages C#, JAVA, SQL, Python, JavaScript

Web DevelopmentHTML, CSS, JavaScript, Client-Side & Server-Side ProgrammingDatabase ManagementSQL Fundamentals, Database Theory, Enterprise Data Applications

Networking & IT Networking Basics, Linux System Support

Tools SQL Server Management Studio, Android Studio, Unity, Git, GitHub, React, MongoDB, NGINX

Work Experience _____

Safeway Inc. Issaquah, WA

IN-STORE SHOPPING LEAD

Sept. 2023 - Sept. 2024

- Supervised & Guided In-Store Shoppers Provided training, mentorship, and performance feedback to ensure accuracy, efficiency, and exceptional customer service in order fulfillment.
- Managed Workflow & Order Prioritization Oversaw daily operations of the in-store shopping department, ensuring timely completion of online orders while maintaining high standards of product selection and packaging.
- Strong Problem-Solving & Decision-Making Addressed operational challenges, handled escalations, and adapted to changing customer needs with quick and effective solutions.
- Collaboration & Cross-Functional Support Worked closely with store leadership and various departments to optimize efficiency & support overall store operations.

Safeway Inc. Issaquah, WA

IN-STORE SHOPPER

Jan. 2023 - Sept. 2023

- Fulfilled Online Grocery Orders Carefully selected high-quality grocery items for online customers, ensuring accuracy, freshness, and proper
 packaging to maintain product integrity.
- Provided Exceptional Customer Service Assisted both online and in-store customers by answering questions, locating products, and offering recommendations to enhance the shopping experience.
- Time Management & Multitasking Managed multiple tasks and priorities in a high-volume retail environment while maintaining accuracy and efficiency.
- Problem-Solving & Adaptability Quickly determined suitable substitutions for unavailable items, maintaining high customer satisfaction.
- Flexibility & Teamwork Willingly assisted in different store departments and adapted to changing needs to support overall store operations.

Education

Bellevue College Bellevue, WA

ENROLLED IN BACHELOR'S IN APPLIED SCIENCE SOFTWARE DEVELOPMENT,

Jan. 2025 - Mar. 2027

• Expected to graduate in March 2027

Bellevue College Bellevue, WA

 ${\tt Associate\ in\ Applied\ Science\ Software\ Development,\ Received\ With\ Honors}$

Sep. 2022 - Dec. 2024

Bellevue College

Bellevue, WA

RELEVANT COURSEWORK Sep. 2022 - Mar. 2027

- Programming & Software Development: Intro to Python Programming, Intro to C# Programming, Object-Oriented Programming
- Web Development: Intro to Web Development, Client-Side Web Programming, Server-Side Web Development, Advanced Web Development
- Database & Systems: SQL Fundamentals, Database Theory & SQL Programming, Systems Analysis & Design, Enterprise Data Applications, Advanced Data Access Techniques
- · Networking & IT: Networking Basics, Using and Supporting Linux
- Mobile Development: Implementing Mobile Solutions
- Technical Communication, Critical Thinking & Business: Technical Writing, Communication in a Diverse Workplace, Introduction to Business, Problem Solving Strategies